



# LANGEBAAN GOLF & SPORTS CLUB

## CODE OF CONDUCT FOR GOLF MEMBERS

VERSION 3 - 11 March 2024



to be read in conjunction with the Langebaan Golf & Sports Club Contract of Membership

### **Langebaan Golf & Sports Club (Sec 21)**

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## MEMBER CHARTER

The excellent sport and leisure facilities of Langebaan Golf and Sports Club are there for all our members to enjoy. With a large membership, it is important to ensure that the use of these facilities is set within guidelines understood by all, for the benefit of all, and for the greater good of society. The purpose of this Code of Conduct is to provide members with a guide for the sharing and use of the diverse facilities offered on the Estate.

The Code of Conduct is not intended to create a bureaucratic, regulatory environment. Much rather, it aims to promote and enhance the kind of values which will make good conduct the preferred choice. Each section of this Code of Conduct is designed to promote honesty, civility and equality and to serve as a constant reminder to Members to show due consideration to fellow Members, visitors and employees of the Club sharing in our wonderful facilities. Therefore, LCE members belong to a club in which the following values are advocated, and actively promoted:

- Integrity, to do what is right even when no-one is watching or listening;
- Respect for rights and dignity of all;
- Fair treatment (on and off courses or courts);
- Accountability for own actions; and
- Non-discrimination on basis of religion, gender, race or any other.

Ownership and Management of LCE aim to create a space in which a critical mass of members and guests who subscribe to these values will feel at home. Although the Code of Conduct for Members serves as a behavioural guide, rather than a regulatory instrument, members of this club who conduct themselves in any manner contradictory to the South African Constitution, and South African Common Law, and in contravention of the Code of Conduct and its values, will be dealt with decisively and directly, for the greater good of this establishment, and the country in which we are privileged to work, stay and do sport.



## **A. THE CLUBHOUSES AND SURROUNDS**

### **1. Opening Hours**

The clubhouses open and close daily at such hours as may be determined by the Proprietor. The use of any portion of the Club premises may, at the discretion of the Proprietor, be closed to Members for particular functions.

### **2. Children**

In keeping with the vision of the Club to provide a family environment, children are welcome. Parents or custodians are requested to ensure that their children adhere to this Code of Conduct at all times.

### **3. Dress Code**

Members and their guests should dress in a manner befitting a club of our standing. Inappropriate dress shows a lack of courtesy to fellow Members and visitors. The general rule is smart casual, appropriate to the occasion and time of day.

### **4. Cell Phones**

The discreet use of cell phones is permitted on the Club premises but Members are requested to exercise good manners and consideration to fellow Members and visitors. Please ensure cellphones are turned to silent during prize giving.

### **5. Club Property**

Members should not remove any items such as towels, books, newspapers, magazines, or any other articles from the Club premises.

### **6. Members' Property and Sports Bags**

Members are requested to store their property (in particular, their sports bags) in the locker room. Sports bags should not be brought into the bar or restaurant areas.

### **7. Guests and Private Functions**

Members are expected to ensure that their guests adhere to this Code of Conduct.

### **8. Access Cards**

In the interests of security and safety, Members are requested to produce their access cards when entering the Club's main gate, failing which they must complete the necessary entry documents.

### **9. The Club Management and Staff**

The primary responsibility of the Club employees is to provide excellent service to the Members and their guests and it is imperative that they be treated with utmost courtesy and respect at all times.

### **10. Damage to Private Property**

Due to the fact that the Golf Course is located on a residential estate there is always the risk of damaging someone else's private property. In the event of a Member or their guest damaging property, the said Member should report the matter immediately to the Golf Director or General Manager. Any damage to property is the liability of the player concerned and **NOT** the Club.



## **B. MEMBERSHIP AND GUESTS**

### **1. Acceptance of Membership**

After approval of an application for membership, the applicant may not be admitted as a Member of the Club until all amounts due to the Club are paid, and the applicant has signed his/her Contract of Membership and acknowledged receipt of a copy of the Club Constitution and this Code of Conduct.

### **2. Responsibility and Liability for Guests**

Members are responsible for ensuring that their guests comply with our Code of Conduct and are personally liable for all expenses incurred by their guests at the Club.

### **3. Disqualified Guests**

Without the prior written consent of the Golf Director or General Manager, no Member may introduce anyone as a guest whose presence, in their opinion is undesirable, or who has been rejected as a Member or suspended or expelled from membership of the Club.

### **4. Use of the Golf Course**

The Proprietor may reserve the Golf Course for any particular competition, corporate or sponsored day and may from time to time impose restrictions on the use of the Golf Course or practice areas.

### **5. Club Golf Competitions**

The rules of the Royal and Ancient Golf Club of St Andrews shall apply, subject to such local rules as the Golf Director or General Manager may decide. On days when the Golf Course has been reserved for official Club competitions, Members who have reserved tee-off times are obliged to participate in the competition. The Golf Director or General Manager has the right to decide on the handicap limit for all competitions.

### **6. Golf Bookings**

A Member's name must be entered on the time sheet for every individual on whose behalf a tee-off time is reserved, failing which the reservation will not be valid and the individual tee-off time will be released. If any reserved tee-off time is not cancelled at least 24 (twenty four) hours beforehand, the Member(s) whose name(s) have been entered on the time sheet shall become liable for the green fees unless other players take up the tee-off time.

### **7. Participation in Club Competitions**

Only Members holding official SAGA golf handicaps may participate in Club competitions. The Golf Director or General Manager has the discretion to determine the handicap of a person competing in a Club competition who is not handicapped at the Club. Members who have visiting guests (with official Club handicaps) may request permission from the Golf Director or General Manager to allow such persons to participate with them in a Club competition. Junior Members may also request permission to participate in Club competitions. The Golf Director or General Manager's decision shall be final.

### **8. Green Fees and Competition Fees**

Prior to the commencement of each and every round of play, players are to report to the Pro Shop to pay the applicable fee AND to receive a receipt. The receipt must be retained throughout the round and any course marshal or other Club official may at any time request a player to



produce such a receipt. Failure to produce a slip may result in the golfer being requested to leave the Golf Course.

#### **9. Dress**

The Club is proud of its golf dress standards and all golfers are expected to wear clothing designed primarily for golf. Members are requested to dress smartly and appropriately at all times. The Club management and staff have the authority to insist golfers comply with the dress code.

#### **10. Driveable Golf Carts**

The Pro Shop has a number of golf carts for hire. No person is permitted to bring any other three or four wheeled golf cart onto the Golf Course without the prior approval of the Golf Director or General Manager. In all cases persons using driveable golf carts must have paid a trail fee which is determined by the Proprietor from time to time.

#### **11. Practising**

Practise may only take place in areas demarcated for such purpose. Practising on the Golf Course is not permitted.

#### **12. Starting**

Players lose their starting time if their opponents and/or partners are late at the starting tee. Their tee-off time shall then be at the discretion of the Golf Director or General Manager / Starter and may result in players being required to play at the end of the field. Play may only start on either the 1<sup>st</sup> or the 10<sup>th</sup> tees as directed by the Golf Director or General Manager. The Golf Director or General Manager / Starter is authorised by the Club to require that players have sandbags and that they comply with the golfing dress code before teeing off.

#### **13. On Course Behaviour**

Members are requested to have due consideration for all other players who use our facilities. Shouting and use of abusive language is strongly discouraged. In every group of players the lowest handicap player is responsible for preventing slow play. The Club requests that players are conscientious about raking bunkers, repairing pitch marks, picking up litter and filling in divots. All players are obliged to have sandbags for the repair of divots.

#### **14. Speed of Play**

Under normal circumstances a four ball should be expected to complete nine holes within 2 hours and 20 minutes from time of tee off. The halfway interval should not exceed 10 minutes.

#### **15. Out of Bounds**

The Provincial Government approval to construct the Golf Course at Langebaan Country Estate required that all natural fynbos be protected to allow rehabilitation. The adherence to this condition of approval is independently monitored every 6 (six) months and the Club's compliance is reported back to the Department of Environmental Affairs and Development Planning. With this in mind, NO person or vehicle may enter an out of bounds area to look for or retrieve his/her ball. It is expected of Members to ensure that this rule is enforced at all times. In the event of a person being caught transgressing this rule, he/she will be liable for a fine (the amount to be determined from time to time by the Proprietor) and/or suspension of their playing rights. Continual transgressions could lead to further disciplinary action and expulsion from the Club.



## **16. Scorecards**

To facilitate the calculation of competition results, Members are expected to hand in scorecards as soon as they have completed their round. Failure to hand in a scorecard within 15 (fifteen) minutes after the last four-ball has completed the round may, at the discretion of the Golf Director or General Manager, result in disqualification. Members are expected to fill in the card correctly including the date, scores and signatures of the players and markers, and any omission will result in the automatic disqualification of the players concerned.

## **17. Capturing of Scores**

It is the responsibility of the Member to capture his/her score within 72 (seventy two) hours of the round of golf being played. In the event of a golf club not having a computer terminal or the Member for any reason failed to capture his/her score, he/she must request the Golf Director or General Manager in writing to submit the score manually on the Handicap System. Failure to adhere to this requirement could result in a penalty score being imposed and further disciplinary action against the Member.

## **18. Maintenance of the Handicap System**

After every round of golf (whether in a competition or not), the SAGA Handicap System obliges each golfer to record his gross score for handicap purposes. A computer terminal is provided at Langebaan Country Estate Club for this purpose. The Handicap Committee will monitor the scores entered. The Handicap Committee from time to time conducts random audits on scores entered by Members. A handicap may be arbitrarily reduced or increased if a player does not record all scores, or otherwise does not observe the spirit of the Handicap System. The Handicap Committee has complete discretion in determining the adjustment of any Member's handicap. In an extreme case of non-cooperation by a Member, the Club may withdraw a Member's handicap or expel the Member from the Club and notify the Boland Golf Union.

## **19. Dishonesty**

In order to retain the integrity and good name of the Club any case of dishonesty will be thoroughly investigated and if necessary disciplinary action will be taken against a Member found guilty. Dishonesty takes a number of forms, which includes but is not limited to:

- Entering the incorrect score for a hole;
- Entering the incorrect score for Handicap purposes;
- Deliberately moving a golf ball to improve the lie;
- Not penalising oneself where applicable in terms of the Royal and Ancient Rules of Golf.

It is the duty of a Member to report any incident of dishonesty to the Golf Director or General Manager as soon as possible after the event in order for it to be investigated. Should a prima facie case exist the matter will be referred to a Disciplinary Committee in terms of the constitution of the Club.

## **20. Visiting Other Clubs**

It is expected that Members will conduct themselves in a proper and dignified manner when visiting other golf clubs and abide by their rules and regulations. In the event of misbehaviour on the part of a Member, the Club reserves the right to investigate and if necessary take appropriate disciplinary steps against the Member.



## **21. Prize Giving**

As a courtesy to other competitors, Members should always strive to attend prize giving, especially those Members who have won prizes. Members who win prizes and who do not attend prize giving without an appropriate prior apology to the Golf Director or General Manager, or who persistently fail to attend prize giving may, at the discretion of the Golf Director or General Manager have their prizes declared forfeited. Non-attendance by an individual competitor (or at least one Member of a team) may, at the discretion of the Golf Director or General Manager, result in the automatic loss of any count out if the opponent (or at least one Member of the opposing team) is present. During prize giving the venue falls under the Golf Director or General Manager or his designate and Members should respect his requirements regarding bar service and television broadcasts.